

1 How and where to deregister

You are required to notify the Residents' Register Office of your departure from our municipality/city within 14 days. The best way to do this is to present yourself in person at our counter, which is at Obergrundstrasse 1, 6003 Lucerne. Please bring the documents indicated below with you together with some official identification.

Swiss citizens can also use the online form to deregister. Deregistering because you are moving abroad requires you to present yourself in person at the counter of the Residents' Register Office with an official ID document. Foreign nationals seeking deregistration are also required to present themselves in person at the Register Office counter.

2 Which documents do I need to bring with me?

Swiss nationals (permanent change of residence)

- Acknowledgement of receipt of documents if available
- ID card or passport
- Separation ruling in the case of a judicial separation

Swiss nationals (temporary change of residence)

- Residence permit
- Identity card or passport

Foreign nationals

- Foreign national identity card(s)
- Passport or personal ID card
- Separation ruling in the case of a judicial separation

3 Receipt of certificate of origin (Swiss nationals)

If you are deregistering in person, you will receive the certificate at the counter. In the case of deregistrations conducted online, the certificate will be forwarded to your current address by A Mail Plus. The charge for sending the document by post is CHF 23.00.

4 Registering at your new place of residence

You are required to register at your new place of residence within 14 days. Please ask the Residents' Register Office which documents you need for the registration.